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## TO BE PUBLISHED BY THE FSCAT

Case No: 090

in the matter between:

The Financial Sector Conduct Authority

And

E F U Funeral and Financial Services (Pty) Ltd t/a Eyodidi Funeral Undertaker

Mr. Zandisile Christopher Stali

# ENFORCEABLE UNDERTAKING IN TERMS OF SECTION 151(1) OF THE FINANCIAL SECTOR REGULATION ACT 9 OF 2017

### **DEFINITIONS**

- 1. For purposes of this undertaking, the following definitions shall apply:
- 1.1. "Eyodidi Funeral Undertaker" means E F U Funeral and Financial Services (Pty) Ltd, a private company with limited liability, duly incorporated and registered in accordance with the Companies Act 71 of 2008 of the Republic of South Africa, under registration number 2013/168755/07, with its principal place of business situated at 17 Hostel Street, Khayelitsha, Cape Town, Western Cape, 7784.
- 1.2. "Effective Date" means the date on which this undertaking becomes enforceable which is upon signature by a duly authorised officer acting on behalf of the Authority.
- 1.3. "Enforceable Undertaking" means this undertaking duly signed and concluded between the Authority and Eyodidi Funeral Undertaker.

- 1.4. "FAIS Act" means the Financial Advisory and Intermediary Services Act No. 37 of 2002, as amended.
- 1.5. "The Authority" means the Financial Sector Conduct Authority.
- 1.6. "FSR Act" means the Financial Sector Regulation Act No. 9 of 2017, as amended.
- 1.7. "FSP" means an authorised Financial Services Provider.
- 1.8. "Mr. Stali" means Mr. Zandisile Christopher Stali, a director of Eyodidi Funeral Undertaker.
- 1.9. "Tribunal" means the independent Financial Services Tribunal, a statutory body established in terms of section 219 of the FSR Act, with its principal place of business at Kasteel Office Park, Orange Building, 546 Jochemus street, Erasmuskloof, Pretoria, Gauteng.

### COMPLAINT

- The Authority is the market conduct regulator of financial institutions that are licensed in terms of a financial sector law. The Authority is empowered by the FSR Act to supervise and enforce compliance with financial sector laws.
- 3. On 31 May 2024, the Authority received information that Eyodidi Funeral Undertaker was issuing funeral polices (insurance business) without having an insurer, which was a contravention of section 5(1) of the Insurance Act 18 of 2017 (the Insurance Act).
- 4. Mr. Stali confirmed that from 1 December 2023 to 30 June 2025, Eyodidi Funeral Undertaker advised a total of <u>|SO|</u> clients, collected a total amount of R <u>&!O|OOO|</u> in premiums and settled a total number of <u>|9|</u> claims valued R <u>|SO|OOO|</u>
- 5. Mr. Stali further confirmed that the clients/policyholders of Eyodidi Funeral Undertaker are currently not placed with any licensed insurer.

#### **INVESTIGATION AND CONTRAVENTIONS**

6. On 31 August 2024, the Authority commenced an investigation into the conduct of Eyodidi Funeral Undertaker and Mr. Stali in terms of section 135(1)(a) of the FSR Act. The investigation was in respect of their conduct during the period 1 December **2023** to **30 June 2025**, to determine whether there was a reasonable suspicion of contraventions of the following financial sector law(s):

- 6.1. Section 7(1) of the FAIS Act which provides that "a person may not act or offer to act as a financial services provider unless such person has been issued with a license under section 8, or, unless such a person has been appointed as a representative of an authorised financial services provider under section 13 of the FAIS Act".
- 6.2. Section 5(1) of the Insurance Act which provides that "no person may conduct insurance business in the Republic unless that person is licensed under the Insurance Act".
- 7. The investigation revealed that during the period from 1 December 2023 to 30 June 2025, Mr. Stali caused and/or permitted Eyodidi Funeral Undertaker to issue funeral policies without having a licensed underwriter. Mr. Stali further caused and/or permitted Eyodidi Funeral Undertaker to collect premiums and processed claims in respect of Eyodidi Funeral Undertaker's policy holders.
- 8. Mr. Stali did not dispute his knowledge and/or involvement in the conduct of Eyodidi Funeral Undertaker and as a result, he caused and/or permitted the contraventions of sections 7(1) of the FAIS Act and 5(1) of the Insurance Act.
- 9. Mr. Stali have cooperated with the Authority and admitted all the facts and contraventions in respect of this investigation.

### **ENFORCEABLE UNDERTAKING**

- 10. Mr. Stali gives the following Enforceable Undertaking to the Authority in terms of section 151(1) of the FSR Act:
  - 10.1. They will provide proof of their insurance business underwriting within 30 working days from the date of signing this enforceable undertaking;
  - 10.2. They will ensure that all their representatives are added to the representative register of a financial service provider or an underwriter within 30 working days from the date of signing this Enforceable Undertaking; and
  - 10.3. They will ensure that at all relevant times their clients' insurance business is placed with a licensed underwriter.

#### NON-COMPLIANCE WITH THE UNDERTAKING

- 11. Eyodidi Funeral Undertaker and Mr. Stali understand that if any term contained in this Enforceable Undertaking is breached or contravened, the Authority:
  - 11.1. may impose an administrative penalty against Eyodidi Funeral Undertaker and Mr. Stali on the basis of joint and several liability;
  - 11.2. may debar Mr. Stali; and/or

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- 11.3. may approach the Tribunal to make certain orders in respect of the Enforceable Undertaking.
- 12. Eyodidi Funeral Undertaker and Mr. Stali acknowledge that they are familiar with all the provisions of section 151 of the FSR Act.

DATED AT KHAYELITHA ON THIS A	DAY OF JULY 2025.
	BIAS
Mr. Zandisile Christopher Stali	Mr. Zandisile Christopher Stali
(On behalf of Eyodidi Funeral Undertaker)	(In his personal Capacity)

The aforesaid Enforceable Undertaking is accepted by the Financial Conduct Authority in terms of section 151(1) of the Financial Sector Regulation Act, 2017

DATED AT Pretoria ON THIS 12th DAY OF September 2025.

Gerhard van Deventer

Godadi Devanter

(For the Authority)