Financial Sector **Conduct Authority** 

**FSCA Press Release** 

30 March 2020

FSCA statement on insurers performing medical underwriting during lockdown

period

It has come to the attention of the Financial Sector Conduct Authority (FSCA) that some

insurers may have declared travelling nurses as essential services in the lockdown period,

to collect blood samples for new business underwriting purposes. This not only exposes

these nurses and customers unnecessarily but detracts from the ability of laboratories to

focus efforts on the pandemic.

Given the burden on our laboratories for the testing of Covid-19, it is of paramount

importance that no additional stress is placed on the medical fraternity.

The FSCA views this conduct in a very serious light. Insurers are reminded to limit essential

services to those necessary to support the functioning of the financial system and

maintaining a stable financial environment.

The FSCA warns that any person who continues to engage in non- essential services will

be subjected to appropriate regulatory action.

**ENDS** 

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