

FSCA Press Release

19 February 2021

The FSCA warns the public against Dalot Trading CC/Unclaimed Benefits Campaign

The Financial Sector Conduct Authority (FSCA) warns the public not to deal with Dalot Trading CC/Unclaimed Benefits Campaign who claim to be tracing agents.

The FSCA received information that Dalot Trading CC/Unclaimed Benefits Campaign claim that they can check people's unclaimed benefits on their behalf. They charge an admin fee for their alleged service. The contacts for the scheme are two individuals named Brandon (081 471 7645) and Sherene (061 480 2019). They also make use of the following email addresses: ucbcampaign@protonmail.com; dalottradingcc@gmail.com

It is important to note that legitimate tracing agents, retirement funds and administrators will not ask for an upfront payment of a fee when assisting with unclaimed benefits. Therefore, consumers are advised to be cautious when approached by individuals or entities claiming to be tracing agents and soliciting payment of a fee.

Members of the public should always check that an entity or individual is registered with the FSCA to provide Financial Advisory & Intermediary Services and what category of advice it is that the entity is registered to provide. The FSCA again reminds consumers who wish to conduct financial services with an institution or person to check beforehand with the FSCA on either the toll free number (0800 110 443) or on the website www.fsca.co.za as to whether or not such institution or person is authorised to render financial services.

ENDS

Enquiries: Financial Sector Conduct Authority
Email address: fscacommunications@fsca.co.za
Telephone: 0800 203 722