

FSCA Press Release

26 November 2024

FSCA warns the public against Finworth Direct (Pty) Ltd t/a Finworth Funeral Insurance

The Financial Sector Conduct Authority (FSCA) warns the public to be cautious when taking up funeral insurance policies issued by Finworth Direct (Pty) Ltd t/a Finworth Funeral Insurance (Finworth Funeral Insurance).

The FSCA received a complaint that Finworth Funeral Insurance may be issuing insurance policies to members of the public which were possibly not underwritten by an authorised long-term insurer.

We conducted a site visit at the Finworth Funeral Insurance's premises in Vereeniging. The offices were closed, and it seemed that no one had been present for an extended period. It appears that the entity has ceased operations.

Without commenting on the business of Finworth Funeral Insurance or its products and services, the FSCA points out that for a company to issue insurance policies in South Africa, it must be authorised by FSCA and the Prudential Authority (the PA). Conducting financial services business or insurance business without a licence is a criminal offence. Finworth Funeral Insurance is not so authorised and does not hold a licence from the FSCA to conduct financial services business.

Members of the public should always check:

- that an entity or individual is authorised by the FSCA and the PA to provide financial products and services and/or insurance policies.
- what class of insurance business an entity is authorised to conduct.

One of the following methods may be used to confirm the status and FSP number of a service provider or a person that claims to be an authorised service provider:

Executive Committee:

Commissioner: U. Kamlana | **Deputy Commissioners:** A. Ludin | K. Gibson | F. Badat

- 1) Toll-free number: 0800 110 443
- 2) Online search for authorised financial institution by license category:
<https://www.fsca.co.za/Regulated%20Entities/Pages/List-Regulated-Entities-Persons.aspx>
- 3) Online search for a financial institution that is an authorised FSP in terms of the FAIS Act: https://www.fsca.co.za/Fais/Search_FSP.htm

ENDS

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