

FSCA Press Release

08 June 2026

FSCA issues a public warning regarding the impersonation of XM ZA (Pty) Ltd

The Financial Sector Conduct Authority (FSCA) warns the public to exercise caution when conducting financial services business with persons purporting to be associated XM ZA (Pty) Ltd (FSP 49976) (XM ZA).

It has come to the FSCA's attention that there are individuals impersonating XM ZA through WhatsApp. The administrators of the WhatsApp group are operating a WhatsApp profile under the name "XM Trading" and are purporting to be associated with XM ZA. The impersonators are soliciting investments through the WhatsApp group. XM ZA confirmed that it is not associated with the administrators of the WhatsApp group.

While the FSCA does not comment on the specific business model or services offered on the WhatsApp group, it is important to note that the administrators of the group are not authorised under any financial sector law to provide financial services to the public. The individuals behind the platforms failed to respond to FSCA queries.

The public is strongly urged to exercise caution when considering unsolicited investment or trading offers, especially those communicated through social media. The public is urged to act with care when investing their funds. There are many fraudsters operating scams, and the number is growing. South Africans lose millions of rands every year to fraudsters. Illegal operations are sometimes well-disguised as legitimate operations. The public is advised to be on the lookout for certain tell-tale danger signs when approached by persons offering attractive investment opportunities. These red flags include:

- Unrealistic or exaggerated returns
- Offers made on social media platforms
- Requirements to pay for services upfront
- Requirements to pay more money to have your investments returned
- Requirements to pay for training

Executive Committee:

Commissioner: U. Kamlana | **Deputy Commissioners:** K. Gibson | F. Badat

- Claims that you must act and pay urgently i.e. creating a sense of urgency
- Vague information about the investment product

Members of the public may use one of the following methods to confirm whether a service provider or person is authorised to act as an FSP by the FSCA, including to verify their FSP number:

To confirm whether a person or institution is authorised, contact the FSCA on the toll-free number 0800 110 443 or visit https://www.fsca.co.za/Fais/Search_FSP.htm.

Suspicious activities can be reported via the Ethics and Fraud Hotline at 0800 313 626, by email at fsca@behonest.co.za, or online at www.behonest.co.za.

ENDS

Enquiries: Financial Sector Conduct Authority
Email address: communications@fsca.co.za
Telephone: 0800 203 722