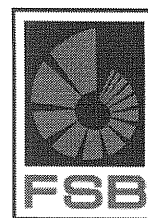


FINANCIAL SERVICES BOARD

Riverwalk Office Park Block B 41 Matroosberg Road Ashlea Gardens Extension 6
Pretoria South Africa 0081 PO Box 35655 Menlo Park Pretoria South Africa 0102
Tel +27 12 428 8000 Fax +27 12 346 6941 E-mail info@fsb.co.za
Toll free 0800 110443/0800 202087 website:www.fsb.co.za



ENQUIRIES:	Alta Marais	D. DIALLING NO.:	012 4288065
OUR REF:	12/12/25	FAX:	012 3466510
DATE:	16 October 2015	E-MAIL:	Alta.Marais@fsb.co.za

INFORMATION CIRCULAR PF NO. 4 OF 2015

REQUEST FOR INFORMATION RELATING TO UNCLAIMED BENEFITS

1. Introduction

From information available to this Office and discussions with various stakeholders, we are aware that retirement funds have difficulties in tracing and paying unclaimed benefits due to former members and beneficiaries. We have further noticed that tracing agents are charging the members an administration fee as well as a percentage of the benefit if successfully traced.

In an attempt to assist members to identify possible unclaimed benefits free of charge, the FSB will provide a facility whereby unclaimed members will be able to use either identity numbers, date of birth or full names to identify possible unclaimed benefits in a retirement fund.

2. Request for information

In order for this Office to make a platform available to achieve the above, we hereby request that you kindly provide this office with a complete list of all unclaimed benefits electronically on the FSB website by following the following link:

<http://www.fsb.co.za/Departments/retirementFund/electronicSubmissions/Pages/retirementFundsOnlineSystem.aspx>.

Board Members: AM Sithole (Chairperson) H Wilton (Deputy Chairperson) Z Bassa JV Mogadime
Prof PJ Sutherland FE Groepe D Turpin HMH Ratshefola D Msomi I Momoniat O Makhubela (Alternate)
Executive Officer: DP Tshidi

SABS
ISO 9001

The template of the information required is attached hereto as **Annexure A**. Instructions for the completion of the spread sheet to be imported into the FSB's database are attached hereto as **Annexure B** and an example of the completed form is attached hereto as **Annexure C**. No personal information of any individuals will be disclosed on the FSB website to prevent fraud and to comply with the Protection of Personal Information Act. The platform will facilitate a search function which will identify a possible unclaimed benefit in respect of such member and provide the member with contact details of the relevant retirement fund.

Kindly furnish this Office with the required information by no later than **31 January 2016**.

Yours sincerely



ROSEMARY HUNTER
DEPUTY EXECUTIVE OFFICER: RETIREMENT FUNDS